

Ezidebit & Console Pay - Fee Reduction Offer

Terms and Conditions

1. These Terms and Conditions apply to the “Ezidebit Fee Reduction” Offer (Offer). By participating, a claimant agrees to be bound by these terms and conditions. Claims must comply with these terms and conditions to be valid.
2. The Offer is made available by Ezidebit Pty Ltd (ACN 096 902 813) (“Ezidebit”).
3. The Offer commences at 12:00 am (AEST) on 30.09.2024 until 17:00 pm (AEST) on 28.10.2024 (“Offer Period”). Sign-ups for an Ezidebit payment solution after the offer is withdrawn will not be eligible for the Offer.
4. This Offer is only open to permanent residents of Australia who are 18 years or over as at the date of becoming an Ezidebit customer (“Eligible Entrant”).
5. This Offer is only available for new Console Cloud customers signing up to Console Pay OR existing Console Cloud customers signing up to Console Pay for the first time.
6. The Offer is only available in conjunction with the approved application for Direct Debit services through one of the approved channels during the Offer Period (“Eligible Product”).
7. The Offer consists of three (3) months reduced transaction fees applicable to your business. These consist of fees your business absorbs rather than on-charging to the tenant (this option is selected on the application form). Transaction fees will reduce from 80 cents to 20 cents a unit for the three (3) month period and revert to 80 cents a unit thereafter. All other usual fees apply.
8. To receive the offer, Eligible Entrants must meet all the following eligibility requirements (“Eligibility Requirements”):
 - a. The Eligible Entrant must successfully submit an enquiry and begin the Ezidebit onboarding process during the dates of the Offer Period.
 - b. They must supply their requested documentation for the Ezidebit onboarding process to be finalised before the final date of the Offer Period through a Sales Representative. These include a completed CSA, upload of bank statements and other supporting documentation as requested by Ezidebit. If Ezidebit, in its sole discretion, declines the application, this Eligibility Requirement will not be met.
 - c. The Eligible Entrant must not be a current Ezidebit customer at the start of the Offer Period.
 - d. The Eligible Entrant must have a valid mobile number and email address in their submitted enquiry and
 - e. The Eligible Entrant must not be an employee of Ezidebit Pty Ltd or any of its Related Bodies Corporate.
9. One Offer per customer during the Offer Period. The Offer will be allocated to the primary business contact on the account.
10. The Offer cannot be combined with any other offer for promotion including a corporate policy rate.
11. Once an Eligible Entrant has satisfied the Eligibility Requirements, the 3 month reduced transaction fee period will be applied to their account from date of onboard (“Qualified Entrant”). Following this, transaction fees detailed within your completed application form will commence. Other Fees and Fees surcharged to payers/customers will apply from the date of account set up.
12. Except for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law), Ezidebit (including employees, agents and Related Bodies Corporate) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct indirect, special or consequential, arising in any way in connection with this Offer, including but not limited to: a. any technical difficulties or equipment malfunction (whether or not under Ezidebit’s control); b. any theft, unauthorised access or third- party interference; c. any tax liability incurred by a customer (independent financial advice should be sought). Nothing in these conditions of entry restricts, excludes, modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
13. Ezidebit at its sole discretion and at any time can amend, withdraw, cancel, suspend all or any part of this Offer, including suspending any part of this Offer.

14. Ezidebit are not responsible for any undelivered emails due to an entrant's spam filters or email settings.
15. Proof of identity, residency and product eligibility is at the discretion of Ezidebit. In the event that an Eligible Entrant cannot provide suitable proof, they may forfeit the Offer in whole and no substitute will be offered.
16. Ezidebit reserves the right to disqualify any person that provides false information or who seeks to gain an unfair advantage or to manipulate this Offer.
17. Ezidebit (subject to State and Territory legislation) reserves the right to amend, cancel or suspend this Offer if an event beyond its control corrupts or affects the administration security, fairness, integrity or proper conduct of this Offer.
18. Personal information is being collected by Ezidebit for the purpose of conducting and promoting this Offer, and to assist Ezidebit to improve its services. For this purpose, personal information may be disclosed by Ezidebit to organisations, including but not limited to agents, related entities, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. By entering this Offer, an entrant consents to storage and use of their personal information by Ezidebit in accordance with its Ezidebit Privacy Policy. If the personal information is not provided, the entrant may not participate in this Offer. Each Privacy Policy also contains information about how individuals may opt out, access, update or correct their information, how individuals may complain about the treatment of their personal information, and how Ezidebit will deal with such a complaint.
19. Ezidebit Pty Ltd (ACN 096 902 813) is an Authorised Representative (No 320082) of Ezi Management Pty Ltd (ACN 110 689 711) who is the holder of Australian Financial Services Licence no 315388. In providing its services, Ezidebit does not take into account your particular needs, objectives or financial situation. You should carefully consider the appropriateness of Ezidebit's services to your own circumstances. For a copy of Ezidebit's Financial Services Guide & Product Disclosure Statement, Privacy Policy, Client Service Agreement Terms and Conditions, Product Disclosure Statement or other legal and compliance documents, visit <https://www.ezidebit.com/en-au/legal-policies>.
20. If you have any questions, issues or complaints regarding the Offer please contact Ezidebit support at 1300 763 256.